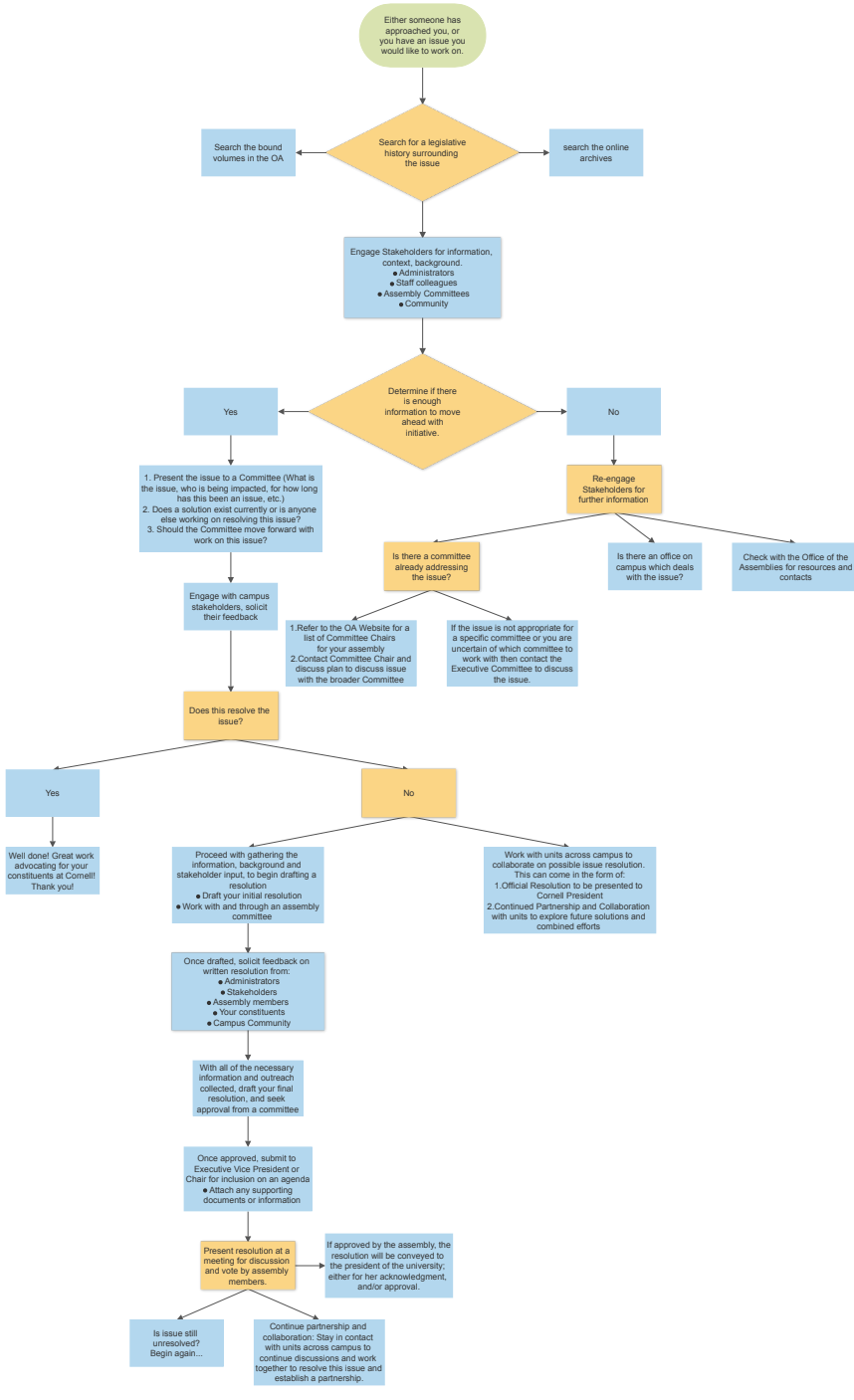Issue Resolution Decision Tree